**Mawk Kon Local Development Organization**

Report on Stakeholders Consultation Meeting

1. half-day meeting

**Introduction**

With the support of ICVA, MKLDO is implementing the interagency community outreach and communication fund on Protection from Sexual Exploitation and Abuse (PSEA) with aimed to make use of the existing access and infrastructure in Keng Tung Township of Eastern Shan State, to implement its ongoing activities with awareness-raising among community and staff on the risks of SEA and to make reporting channels available to adequately respond to SEA and to ensure institutional reaction from September to December 2021.

To contribute to outcome 2 of the project, Mawk Kon organized two half-day workshops with interagency actors including local organizations, community leaders, community focal and relevant stakeholders engaging with communities to develop complaint and feedback mechanism in the targeted communities with following objectives.

* To share Mawk Kon’s PSEA project
* To develop local complaint and feedback mechanism among different agencies
* Set up the criteria of community CFM member and identify the CFM members

**Summary of the meetings**

Mawk Kon conducted **two half-day stakeholder meeting organized with 32 participants** from local organizations including faith-based organizations, local NGO, community leaders and community members in November and December. The interagency organizations presented in the meeting are International Labour Organization (ILO), Brave Heart Foundation, Paralegal Organization, Myanmar Positive Group, the faith-based organizations such as Shan Baptist Convention, Lahu Bapsit Convention, Akha Christian Association and Myanmar Red Cross Society and community leaders and youth leaders from targeted villages.

The first meeting was organized on 8 November at Pan Mai Kham village for 16 participants (3Men and 13 Women) from Mong Lat village tract. The second meeting was organized on 12 December at Lower Pan Lot village for 16 participants (2 Men and 14 Women) from Mong Zing village tract. The meetings were facilitated by Ms. Myint Myint Thwin, the senior project manager of Mawk Kon and Mr. Sai Si Woon, the project manager of PSEA project.

The expected outcome to develop local complaint feedback mechanism among interagency organizations and identify the

**Methodology**

The workshop presented the overview of the project and its policies on PSEA with the participants. And then there were group discussion to brainstorm the development of complaint and feedback mechanisms, set the criteria of community CFM members and proposed the members from each of the villages from targeted village tracts in Keng Tung.

**The meeting content and discussion points**

The meetings were started welcoming participants by the Program Director of Mawk Kon, Nang Voe Phart. She presented the PSEA project overview with overall goal, project activities, target villages, project timeframe and budget. She also explained to enforce PSEA complaint and feedback mechanisms at the local level in Keng Tung that will link to national level PSEA Network.

Session (1) The lead facilitator then presented the Mawk Kon PSEA Policies by flipchart to the participants. Mawk Kon explained that Mawk Kon is committed PSEA policies and therefore staff and volunteers must attend PSEA training and signed the PSEA policies. This is not enough intervention and to have maximum impact of the project, Mawk Kon would like to set up a community complaint and feedback mechanism in Keng Tung. The participants agreed to set up a joint interagency and stakeholder community-based complaint mechanism.

Then divided two groups of participants to identify the challenges and advantages of the complaint and feedback mechanism (FCM). Following are the discussion points.

**Advantages**

* The community leaders and volunteers gained knowledge on PSEA and know how to support if there is any case on SEA related to the humanitarian or development organizations through ToT training.
* Community members increased awareness on PSEA and getting to know the types of SEA and reporting channel and how to make complaint through community trainings and information campaigns
* Communities are now aware of how to ask help and seek existing support services.
* Learnt the PSEA policies and Code of Conduct of Mawk Kon
* The community leaders know to check the PSEA policies of other organizations who are conducting activities in their villages.
* The awareness and the complaint mechanism can stop the misconduct on sexual practices not only to the humanitarian workers but also it will create better society.
* The participants recognize that they need to work together to prevent sexual violence in their own community.
* The community know how to help and support victims of sexual violence.

**Challenges**

* There is less participation of men because according to the cultural norms, they think only women are weak and need to protect.
* The language, vulnerability and cultural background can be a barrier to access existing national complaint mechanism.
* There is a need village level community focal on PSEA and the criteria should be set for the community focal.
* Currently government system has limitation and restrictions due to the current political crisis and therefore interagency organization should provide more support services to the community.

**Session (2) Establish Community-based Complaint and Feedback Mechanism**

The interagency organization participated in the meeting agreed to take part to establish the community CFM by identifying community focal to directly communicate with system and to support community where necessary.

The facilitator then presented the National PSEA Network complaint protocol which include the principles on reporting and dealing the cases for the CFM members. The guideline complaint protocol is used from from MIMU PSEA toolkit and here is the link in Myanmar:

<https://themimu.info/sites/themimu.info/files/PSEA_Myanmar_Complaint_Protocol_final_MYA.pdf>

**Complaint and Feedback Mechanism**

1. Provide Training and awareness for staff, community volunteers and community members on PSEA
2. Provide immediate appropriate support services to the victims
3. Create channel to accept complaints by each organization and make referral to the relevant organization if it is not by the organization.
4. Complaint can be handled in accordance with set complaint reporting framework of the national PSEA network.
5. Each village include two CFM members to provide immediate support in the community related to PSEA and coordinate with relevant agency.
6. All the community CFM member must organize regular coordination meetings every two months to share the progress of awareness and any other matter related to PSEA with the support of Interagency organizations even after the end of the project to sustain the existing mechanism.

**Session 3: Identify the criteria of local focal to support Community**

In the last session of the meeting, the participant divided into two groups and discuss on the criteria for the community CFM members. These must be the minimum criteria but not limited to.

* Active person and to be able to support community
* The person who already attend the PSEA ToT training and know the complaint procedures.
* The person much follow PSEA policies, upholds the Code of Conduct and the principles confidentiality, of complaint mechanism
* Must be literate and can speak local ethnic language and Burmese.

**Tasks of the community CFM members**

* To support community to make complaint of SEA to relevant organization or local PSEA focal
* Raise PSEA awareness in the community to reach wider community members in local ethnic languages.
* Provide monthly report on the awareness to PSEA coordination meeting.
* To be able to attend bi-monthly coordination meeting on PSEA.

**The list of CMF from 15 villages**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No.** | **Name** | **Sex** | **Village Name** | **Contact Phone Number** |
| 1 | Ma Mari | Female | Taw Am Village 2 | 09-453196233 |
| 2 | Ma Noe La | Female | Taw Am Village 2 | 09-269753734 |
| 3 | Ma Aye May | Female | Taw Am Village 1  |  |
| 4 | Ma Sa Maw Lay  | Female | Taw Am Village 1 | 09-258050008 |
| 5 | Ma Gracie Sha  | Female | Naung Voe Kaung  | 09-404917014 |
| 6 | Ma Badar Htwe  | Female | Naung Voe Kaung  | 09-883395996 |
| 7 | Ma Lae Lae Win | Female | Ja Dae Village | 09-251858951 |
| 8 | Maung Aung Sein | Male | Pan Mai Kham Village | 09-266506082 |
| 9 | Maung Khin Bay Hla | Male | Pan Mai Kham Village | 09-451227348 |
| 10 | Ma Na Htoo Lay | Female | Na Pa Kham | 09-459922802 |
| 11 | Ma Shwe Hla | Female | Pan Mai Kham Village | 09-428232749 |
| 12 | Daw Nang Leik | Female | Wan Taung | 09-5252701 |
| 13 | Ma Mari | Female | Na Tay | 09-267800533 |
| 14 | Ma Har Taut | Female | Na Tay | 09-895053447 |
| 15 | Ma Elizabeth | Female | Na Tay | 09-457718842 |
| 16 | Nang Esther Mon | Female | Pan San Kya | 09-898045954 |
| 17 | Nang Khin Htaw | Female | Pan San Kya | 09459097862 |
| 18 | Ma Sar Ba | Female | Pan San Kya | 09-2580427 |
| 19 | Ma Saw Hla | Female | Mong Lat Akha | 09-254840601 |
| 20 | Ma Hla May Moe | Female | Mong Lat Akha | 09-422849812 |
| 21 | Ma Sa Maw Lay | Female | Pan Mai Kham | 09-255668764  |

The community CFM members proposed activity plan to carry out community awareness on the PSEA and complaint mechanism to their respective communities. The participants are participating in the meeting very actively. They recognized the needs of PSEA in their community and have CFM in the community safeguarding to mitigate possible risks for their community.