

# Part VI: Attitudes and Skills

## Overview

1. Ensuring the effective protection of the internally displaced and other affected communities, not least by developing and implementing a protection strategy (see Part II of this Handbook), identifying and addressing protection risks (Part III), undertaking protection activities (Part IV) and finding durable solutions (Part V), requires humanitarian workers not only to possess a range of **knowledge** resources but also the right **attitudes** and necessary **skills** at all times.
2. A number of these attitudes and skills can be developed and refined over time at the individual and institutional level through learning and experience – they are not always naturally inherent in people. This Part aims at summarizing some of the essential **attitudes (Chapter 1) and skills (Chapter 2)** that are instrumental to humanitarian workers in ensuring the effective protection of IDPS and other affected communities.
3. Readers who wish to become more familiar with some of these attitudes and skills may refer to the bibliography provided at the end of this Part.