



A GLOBAL NGO NETWORK  
FOR PRINCIPLED AND EFFECTIVE  
HUMANITARIAN ACTION

## Sharpening Skills

- [Introduction to Coaching and Mentoring](#)
- [Introduction to Market Analysis](#)
- [Humanitarian Essentials Pathway](#)
- [Volunteer Essentials Pathway](#)
- [Managing your own continuing professional development](#)
- [Proposal Writing](#)
- [Monitoring and Evaluation Practices](#)
- [The Emerging Leaders Pathway](#)
- [Building Your Job Profile](#)
- [Managing Change](#)
- [Conflict Mediation](#)
- [Interviewing Skills](#)
- [Defining KPIs](#)
- [Qualitative Data Analysis](#)
- [Case Study: Online Disaster Response Simulation](#)
- [Leading culturally diverse teams in the workplace](#)
- [Digital Skills and Artificial Intelligence](#)

Face to face courses and continued education from CERAH:

[Geneva Centre for Education and Research in Humanitarian Action \(CERAH\)](#)

MOOC - [Humanitarian Communication: Addressing Key Challenges](#)